



# JOB POSTING

## Costumed Cashier

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<u>Classification:</u>	Non-Exempt
<u>Position Status:</u>	Temporary and Seasonal
<u>Reports to:</u>	Dining & Beverage Manager
<u>Schedule:</u>	Festival Weekends in November
<u>Creation Date:</u>	July 21, 2014

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### **POSITION SUMMARY**

The Sarasota Medieval Fair, Inc. is interviewing candidates for the upcoming festival season! With multiple themed concessions around the festival, food and beverage makes up an important part of our guests' experiences. Costumed Cashiers provide a friendly, quality customer experience with each guest interaction.

### **COSTUME REQUIREMENT**

This position requires the employee to supply his/her own authentic medieval/renaissance costume during operating festival hours. Authentic medieval/renaissance costumes must be preapproved by event management. In keeping with the theme of the event, all Costumed Cashiers must be in full appropriate attire for the time period. No revealing attire will be permitted. Modern jewelry (with the exception of wedding bands), sunglasses, hats, and accessories not fitting with the theme of the event are not permitted.

### **PRIMARY RESPONSIBILITIES**

#### During the Event:

- Greet and interact with guests in appropriate medieval style, language and manner. Training is provided.
- Receive cash payments from guests and provide correct change when necessary.
- Professionally answers guest's questions and resolves guest's disputes and refers any unresolved questions/disputes to the Dining & Beverage Manager.
- Responsible for balancing cash drawers at the end of the shift.
- Opening concession booths, maintaining booth workability, and moving equipment, inventory, & supplies as directed.
- Maintains a clean and orderly booth presentation to guests: remove trash and debris from booth counters, organize transaction receipts, maintain an organized cash drawer.
- Provide training to new and existing employees.
- Assist Food/Beverage Concessions and other team members as needed.

- The duties of this position are subject to change at the discretion of the Company. Management is authorized to assign other duties at any time. Any employee may be assigned, temporarily or regularly, to another position at any time;

## **JOB REQUIREMENTS**

- Prior experience as a cashier is preferred.
- Ability to work independently and complete daily activities according to work schedule.
- Have the ability to speak clearly and listen attentively to guests and other employees.
- Have the ability to maintain a professional costumed appearance at all times and display a positive and enthusiastic approach to all assignments
- Be able to exhibit a cheerful and helpful attitude, and provide exceptional customer service.
- Have the ability to develop positive working relationships with all festival staff and work as part of a team by helping others as needed or requested.

Typical Physical Requirements: The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Work requires sitting for long periods of time, standing and walking, and kneeling, and bending. The employee frequently is required to use hand to finger, handle, or feel objects, operate retail equipment, and reach with hands and arms. The employee is occasionally required to walk; stoop, kneel, crouch, or crawl; and talk or hear. The employee must regularly lift and/or move up to 10 pounds, and occasionally lift and/or move up to 25 pounds.

Sarasota Medieval Fair, Inc. is an Equal Employment Opportunity Employer.